

eTranslation Services

SUPPORTED LANGUAGE LIST

eTS PROFESSIONAL
INTERPRETER NETWORK

SPRING 2021



eTranslation Services Professional Interpreter Network (BPIN) Supported Languages

On-Demand VRI

American Sign Language*

Arabic

Burmese

Cantonese

French

Korean

Mandarin

Nepali

Portuguese

Russian

Somali

Spanish*

Swahili

Vietnamese

*Supported 24/7

All other VRI Languages are supported 8am-8pm (EDT) Monday-Friday

ASL: ASL rates are higher for any calls placed outside of 8am-8pm (EDT) Monday-Friday

ASL Legal calls are not fully supported on-demand and are recommended for preschedule.

Preschedule Form: <https://etranslation.interpretmanager.com/app/interpreter/scheduling/calendar>

Interpreter Quality Assurance Form: <https://etranslationservices.com/interpreter-quality-assurance-incident-report/>

Don't see the language you are looking for? Please submit language suggestions to contact@etranslationservices.com

Please Note: Hold and connection times may vary for court service type calls. Please preschedule when possible.

Preschedule Recommended VRI

Albanian

Bosnian

Bulgarian

Croatian

French Canadian

Farsi

Greek

Gujarati

Haitian Creole

Hindi

Hmong

Italian

Japanese

Karen

Khmer (Cambodian)

Kinyarwanda

Kirundi

Macedonian

Pashto

Polish

Punjabi

Rohingya

Serbian

Tigrinya

Turkish

Prescheduled Non-English (OPI and VRI)

French-Spanish

French-Arabic

French-Italian

French-Albanian

Spanish-Romanian

Spanish-Italian

Spanish-Portuguese

Italian-Romanian

On-Demand OPI (24/7)

Acehnese	French Creole
Acoli	Fuqing
Afghani	Ga
Arabic	German
Akan	Greek
Albanian	Gujarati
Amharic	Haitian Creole
Armenian	Hebrew
Ashanti	Hindi
Assyrian	Hmong
Azerbaijani	Hunan
Badini	Hungarian
Basa Sunda	Igbo
Bengali	Indonesian
Bosnian	Iranian Farsi
Bulgarian	Italian
Burmese	Japanese
Cambodian	Jola-Fonyi
Canadian French	Kabiye
Cantonese (Chinese)	Karen
Cape Verde Creole	Kayah
Cebuano	Khmer
Chaldean	Kibajuni
Chinese Shanghainese	Kinyamulenge
Chiu-Chow	Kinyarwanda
Croatian	Kirundi
Czech	Kiswahili
Dari	Korean
Falam Chin	Kunama
Farsi	Kurdish
Filipino (Tagalog)	Kurmanji
French	

Category A Languages:

Arabic, Chinese (Cantonese), Chinese (Mandarin), French, Italian, Korean, Russian, Somali, Spanish, Vietnamese

Category B Languages:

All Other Spoken Languages

On-Demand OPI (24/7)

Laotian	Somali
Lingala	Sorani
Lithuanian	Spanish
Luganda	Sri Lankan (Tamil)
Luo	Sudanese Arabic Creole
Macedonian	Swahili
Malaysian	Sylheti
Maay Maay	Tagalog
Mandarin (Chinese)	Tajik
Mandingo	Tamil
Marathi (Indian)	Telugu
Mien	Teochew
Mina (Togolese)	Tetum
Moldovian	Thai
Mongolian	Tibetan
Neapolitan	Tigrinya
Nepali	Tongan
Nigerian	Trique
Nuer	Turkish
Oromo	Turkman
Pahari	Twi
Pashto	Ukrainian
Persian	Urdu
Polish	Vietnamese
Portuguese (Brazilian)	Welsh
Portuguese (Continental)	Wolof
Punjabi	Yoruba
Rohingya	
Romanian	
Russian	
Samoan	
Serbian	
Slovak	

Category A Languages:

Arabic, Chinese (Cantonese), Chinese (Mandarin), French, Italian, Korean, Russian, Somali, Spanish, Vietnamese

Category B Languages:

All Other Spoken Languages

Preschedule Recommended OPI

Achi (Rabinal, Calbulco)	Catalan
Aderi	Cebuano
Afar	Chadian (Arabic)
African Creole (Krahn)	Chamorro
Afrikaans	Chichewa
Aguateco	Chin (Lai)
Akateko	Chinn
Anuak	Chinese (Hokkien)
Algerian	Chinese Xiang
Arakanese	Chuukese
Aramaic	Corsican
Asante	Cotocoli (Tem)
Assamese	Danish
Azeri (Turkish)	Diola
Azeri (Cyrillic)	Divehi
Azeri (Latin)	Dutch
Bahasa (Malaysian)	Dyula
Bajuni	Edo
Balochi	Estonian
Bamanankan	Ethiopian
Bambara	Ewe
Bashkir	Fante
Basque (Euskera)	Finnish
Bassa	Flemish
Belarusian	Frisian
Berber	Fujian
Breton	Fukienese Chinese
Buryat	Fulani
Carolinean	Fuzhou

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The network provided to eTS customers, known as the eTS Professional Interpreter Network (EPIN), services constitute a technology platform ("eTranslation Services Platform") that enables clients to use eTranslation Services mobile applications, landline phones or eTranslation Services website portal provided as part of the Services (each, an "Application") to get on-demand interpretation services with third-party providers of such services, including independent third-party interpretation service providers under agreement with eTS or certain of eTranslation Services affiliates ("Backstop Partners"). eTranslation Services does not provide interpretation services as an interpretation service provider. Third-party Backstop Partners reserve the right to decline interpretation services to a eTranslation Services customer contacted through the eTranslation Services Platform. Boostlingo does not contract with, employ, hire, vet, qualify, manage, or provide interpreters and is not responsible or liable for the conduct of interpreters that are answering calls or providing interpretation services via the eTranslation Services Platform. eTranslation Services works with Backstop Partners in the EPIN to ensure that they meet eTranslation Services' minimum quality standards. EPIN Languages are generally supported on-demand services, but eTranslation Services makes no guarantee, representation, or warranty that any on-demand OPI or VRI call placed to the EPIN for a supported language will be answered. eTS reserves the right to change and update the list of supported languages for both OPI and VRI services at any time. In addition, eTS customers are able to route, calls to their own interpreter pool (known as "Internal Calls") and are not required to use the EPIN.

Preschedule Recommended OPI

Galician	Kannada
Garre	Kaqchikel
Georgian	Karen Pow
Ghulfan (Arabic)	Kazakh
Grebo	K'iche
Greenlandic	Kikongo
Guarani	Kikuyu
Guere	Kinkani
Guinea-Bissau Creole	Kirghiz
Hainanese	Kissi
Hakha Chin	Kituba
Hakka Chinese	Kosraean
Hassaniya	Kotokoli
Hausa	Kpelle
Icelandic	Krahn
Ilonggo	Krio
Ilocano	Kurdish (Bahdini)
Inuktitut	Kurdish (Kurman)
Irish	Kurdish (Sorani)
Isixhosa	Kyrgyz
Isizulu	Latvian
Jakaltek	Lebanese (Arabic)
Jarai	Leta
Jawanese	Loma (Liberian)
Jiangsu	Lower Sorbian
Jordanian	Luxembourgish
Kachin	Madi

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Preschedule Recommended OPI

Malay	Norwegian
Malayalam	Nuer
Maldivian	Occitan
Malinke	Oriya
Maltese	Oromifa
Mam	Palau
Mandinka	Papamiento
Maori	Pampango
Mapudungun	Pangasinan
Mara Chinn	Patois (Jamaican)
Marathi	Pidgin
Marshallese	Pohnpheian
Masalit	Pokomchi
Mbay	Portuguese Creole
Mende	Pulaar
Micronesian Pohnpheian	Q'anjob'al
Mina	Qeqchi
Mirpuri	Quechua
Mixteco Alto	Quiche
Mizo (Chinn)	Rahkine
Mohawk	Sami (Inari)
Mon	Sami (Lule)
Montenegrin	Sami (Northern)
Mushunguli	Sango
Navajo	Sanskrit
Ndebele	Saraiki
Ningbo	Scottish Gaelic
	Sethang

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Preschedule Recommended OPI

Setswana	Yakut
Shona	Yapese
Sichuan	Yi
Sicilian	Yiddish
Sindhi	Yupik
Sinhalese	Zomi
Slovenian	Zotung Chinn
Smi (Skolt)	Zulu
Smi (Southern)	Zyphe Chinn (Zophei Chinn)
Soninke	
Sotho	
Swedish	
Syriac	
Tachew	
Tahitian	
Taiwanese	
Tamazight	
Tatar	
Tedim Chin	
Tigre	
Toisanese	
Tosk	
Trukese	
Tshiluba	
Ugyhur	
Upper Sorbian	
Uzbek	
Visayan	
Walloon	

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